

To: Whom it may concern

From: Angela Gallone (Glassboro, N.J.)

RE: A.R.P. Renovation Maintenance (Andrew Pollock)


I found A.R.P. Renovation Maintenance thru ServiceMagic.com. I have used them in the past to find people to hire for house projects. I was very satisfied with the people I hired in the past and I am very happy with the work A.R.P. Renovation Maintenance did for me.

A.R.P. responded very quickly after my initial search on ServiceMagic. Andy, the owner, called me the very same day and scheduled an appointment to come and see the job. I had a roof that was leaking in different spots and needed repairs done. When he came out, he could see that I had wind damage and possibly had an insurance claim. He directed me to the right people who could help me with this. Sure enough, I did have wind damage and thru an insurance claim (which I would not have known otherwise), I was able to get an entire new roof only having to pay my insurance deductible.

A.R.P. was great to work with. Any time I had a question, almost always Andy would answer the phone. If not, he would return my call promptly. I was very satisfied with their service. His workers were very neat and polite. They were professional, on time, and did a really great job. They cleaned up after themselves and completed the job in one day. They went above and beyond my expectations and did extra things I asked them to do. They painted my gutters, caulked windows, and replaced some capping that blew off.

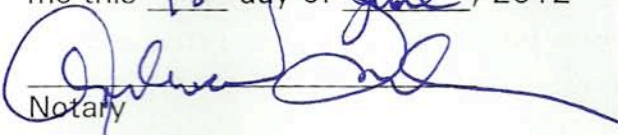
I would use their company again and I would highly recommend them to my family and friends.

Dated: 6/18/12



Angela Gallone

Sworn to and subscribed before
me this 18 day of June, 2012



Notary

Andrea Freedman
Notary Public of New Jersey
Commission Expires 10/19/2014

